

Lifeline and Tribal Link Up Guidelines

The Lifeline program is a government program established by the FCC and the Texas Public Utility Commission to make monthly telephone service more affordable.

Big Bend provides a federal Lifeline discount up to \$9.25 per month, and a state discount of up to \$3.50 per month (an additional discount may be available based on service location) for each qualifying household under the Lifeline program. Big Bend is proud to offer the Lifeline discount on all of its voice service or voice and broadband bundled service offerings (subject to minimum service standards). Customers who subscribe to broadband only, would only receive the Federal discount of \$9.25.

A customer's household is eligible for the Lifeline Program discount if that customer's annual household income is at or below [135% of the federal poverty guidelines](#), for the federal discount or [150% of the federal poverty guidelines](#) for the state discount, or if the customer, a dependent, or the customer's household participates in one or more of the following:

- Medicaid

- Supplemental Nutrition Assistance Program (SNAP), formerly Food Stamps

- National School Lunch free lunch program (State only discount)

- Supplemental Security Income (SSI)

- Federal Public Housing Assistance (FPHA)

- Low Income Home Energy Assistance Program (LIHEAP) (State only discount)

- Health benefits coverage under the state Children's Health Insurance Program (CHIP) (State only discount)

- Temporary Assistance for Needy Families (TANF) (State only discount)

- Veterans or Survivors Pension Benefit

Eligible households may only have Lifeline on one wireless telephone or one wireline telephone, not both. Lifeline customers may not transfer their Lifeline discount to another person even if the other person is eligible.

For more information, contact Lite Up Texas at 1-866-454-8387 or www.liteuptexas.org.