

# Indoor Battery Backup Replacement Instructions

*(For Replacing Indoor Battery Backup Units in Residential and Business Locations)*

## Tools Needed

- ✓ Phillips screwdriver
  - ✓ Pliers with rubber grips (if necessary)
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## Step 1: Locate the Indoor Battery Backup Unit

1. The **battery backup unit** is usually **mounted inside the home or office** near the **Fiber ONT (Optical Network Terminal)** or power supply.
  2. Look for a **Cyber Power** or **Espi** unit labeled as the battery backup system.
  3. **Unplug the unit** from the power outlet before starting the replacement process.
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## Step 2: Access the Battery Compartment

1. Using a **Phillips screwdriver**, remove the screw securing the battery compartment door.
  2. Press the **tab** and pull the door open to access the battery.
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## Step 3: Remove the Old Battery

- **Espi Units:**
    - The battery **slides out** with its attached connector—no need to disconnect cables.
  - **Cyber Power Units:**
    1. Unfasten the **Velcro strap** securing the battery.
    2. Carefully disconnect the **red (positive)** and **black (negative)** cables.
    3. If the cables are tight, use **pliers with rubber grips** for easier removal.
    4. Place the old battery aside and avoid touching both terminals at the same time to prevent shock.
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## Step 4: Install the New Battery

- **Espi Units:**
    - Simply **slide the battery attachment** back into place.
  - **Cyber Power Units:**
    1. Connect the **red (positive) cable** to the red terminal.
    2. Connect the **black (negative) cable** to the black terminal.
    3. Push the battery fully into place and **secure it with the Velcro strap**.
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## Step 5: Secure the Access Door & Power On

1. Close the battery compartment door, ensuring the **tab is locked into place**.
  2. Secure the door by replacing and tightening the screw.
  3. **Plug the battery backup back into the outlet** and check that the power lights turn on.
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## Proper Battery Disposal

Please **do not throw away old batteries** in household trash. Bring your old battery to BBT for proper disposal or follow local disposal guidelines.

For further assistance, contact **BBT Customer Support** at **800-592-4781**.